

Attachment 1

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination PATEL ET AL.	
		Examiner Tamara L. Graysay	Art Unit 3623	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-4,870,579	09-1989	Hey, John B,	705/27
	B	US-5,583,763	12-1996	Atcheson et al.	705/10
	C	US-5,790,426	08-1998	Robinson, Gary B.	705/10
	D	US-6,049,777	04-2000	Sheena et al.	705/10
	E	US-6,052,122	04-2000	Sutcliffe et al.	715/751
	F	US-6,078,740	06-2000	DeTreville, John D.	705/10
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	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Crotts, Does national culture influence consumers' evaluation of travel services?; 2000, Managing Service Quality, v.10, n.6, p.410-419 (10 pages)
	V	Fournier, The case for experience rating in medical malpractice insurance, 2001, The Journal of Risk and Insurance, v.68, n.2, p.255-276 (22 pages)
	W	Thierauf, Decision making through operations research, 2nd ed., 1975, Wiley series in management and administration, p.64, 193, 195 (3 pages)
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.